

When an immediate change in leadership was needed

After the client had to dismiss their manager due to a safeguarding issue and an unfavourable CQC report, Leaders in Care promptly supplied an interim manager to take over and stabilise the situation.

“ Clients Feedback

Following a challenging period involving a safeguarding issue and a concerning CQC report, it became evident that a change in leadership was necessary to uphold the standards of care and safety for our residents. Despite the difficult circumstances, your prompt action in providing an interim manager to step in during this critical time was truly commendable.

The interim manager brought a sense of stability and expertise to our team, guiding us through a period of transition with professionalism and empathy. Their commitment to upholding regulatory standards and prioritizing the well-being of our residents was evident in every decision they made.

Thanks to your support and the interim manager's leadership, we were able to address the issues highlighted in the CQC report swiftly and effectively, ensuring that our residents remained safe and well-cared for throughout the transition process. I am profoundly grateful for your partnership and unwavering commitment to the welfare of our residents. Your responsiveness and support during this challenging time have made a significant difference, and we are confident that, with your continued guidance, we will emerge stronger than ever.

“ Candidate Feedback

Working with Leaders in Care has been an absolute pleasure. Not only do they ensure quick payments, but their support system is robust and reliable whenever needed. In particular, I've found Jennah to be incredibly friendly, supportive, and approachable. Her willingness to assist and her approachability have truly enhanced my experience working with Leaders in Care.