

Earn more

by

Supporting Face-to-Face Assessments

Are you a hybrid or remote HP looking to make a bigger impact?

We're offering a fee per completed face-to-face case to recognise your valuable contribution to in-person assessments.

The first 15 F2F assessments seen (in month) = **£5 per assessment**

Every F2F assessment seen thereafter (in month) = **£10 per assessment**



Why Get Involved?

- Help improve claimant outcomes through direct engagement.
- Be rewarded for your time and expertise.

What you need to know:



The incentive applies **only to completed face-to-face assessments.**



It **cannot be applied** if the claimant switches to telephone or does not attend.



Offered for the full month of **June 2026.**

All rewards and incentives are non-contractual and may be withdrawn or altered at any time. Additional Terms and conditions apply, for full details please contact your Line Manager.



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The Monthly Performance Incentive

Earn up to an additional 15%

We're excited to introduce a new incentive that rewards your dedication, performance, and commitment to delivering exceptional service, while staying true to our core values.



What's on Offer?

Earn up to **15%** of your monthly base salary by consistently meeting key performance and quality standards.

To qualify you must:



Maintain your APD:
2.6 - 2.7 = **5%**
2.7 - 2.8 = **10%**
2.8 + = **15%**



No **active** quality plans



Keep **sickness & absence** below **3.5%** across the quarter



No **IA U** grades and no **A3s**

Let's make each month one to be proud of!

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