

Foreword

We welcome the opportunity to report on our gender pay gap figures each year, it helps us assess the ongoing impact of our action plans and the effectiveness of our Gender Equality strategy by enabling us to monitor trends, identify patterns, and demonstrate progress.

Gender pay gap reporting doesn't specifically ask who earns what, but what women earn compared with men. It provides a framework within which gender pay gaps can be identified, enabling us to constructively consider if they exist and what to do about them.

In this report, we outline Lorien's position in respect of the gender pay reporting requirements as of 5 April 2024. The report reflects our permanent workforce, including full, part-time, and fixed-term employees, and excludes the temporary workers we employ on behalf of our customers.

The Government Equalities Office requires that we calculate, report on, and publish the following gender pay gap figures:

- Percentage of men and women in each hourly pay quartile.
- Mean (average) gender pay gap for hourly pay.
- Median gender pay gap for hourly pay.
- Percentage of men and women receiving bonus pay.
- Mean (average) gender pay gap for bonus pay.
- Median gender pay gap for bonus pay.

Nevertheless, it is important to note that Gender Pay Gap reporting is just one component of our work underway to achieve gender equality. We continue to develop our Gender Equality strategy as a key pillar of our wider Equality, Diversity and Inclusion initiative, ranging from evolving Talent Acquisition strategies, better data and reporting; to adopting working models such as blended working.

Gender inequality is an issue that cannot be tackled by businesses alone and will require society as a whole to address the wider social and economic causes of gender imbalance. We continue to partner with external organisations such as the Employers Network for Equality and Inclusion to evaluate our Gender Equality strategy and the role we play in the wider effort of the UK to reduce the gender pay gap.

We look forward to the opportunity to report again next year.

David Gettins

Chief Operating Officer



Understanding the gender pay gap

Gender pay vs equal pay

A gender pay gap shows the difference in average pay across all of the men and women in an organisation, industry or country as a whole. It can be driven by the differing number of men and women across all roles. It is not the same as an equal pay comparison which looks at how much men and women are paid for carrying out the same role.

How we calculated our numbers

Under the UK Government's new Gender Pay Gap regulation, companies need to report their gender pay gap for all legal entities in Great Britain with more than 250 employees. Impellam Group has provided reports for its 2 legal entities in the UK that fulfil these criteria.

We have included the combined gender pay data for all our employees in the UK, including those in legal entities with less than 250 employees.

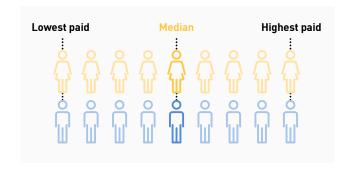
Pay quartiles explained

A pay quartile is calculated by listing the hourly pay rates for everyone in the business then dividing them in to four equal sized groups. We then work out the percentage of men and women in each group.

Gender pay vs equal pay

The figure used most regularly is the **median gender pay gap**.

To help bring this to life, imagine all the women in Lorien standing in one line, from lowest paid by hour to highest, and all the men doing the same in another line. The median gender pay gap is the percentage difference in hourly pay between the woman in the middle of the line and the man in the middle of the line. Hourly pay includes leave and any shift premiums, but not overtime.



The **mean gender pay gap** is the percentage difference in the average pay of men and women. This is calculated by adding up all the hourly pay rates for all the women in a business and dividing it by the number of women, then doing the same for the men and comparing the difference. The mean can be affected by different numbers of men and women in different roles. Therefore, we also report the number of men and women in different pay quartiles.

We also report the median and mean differences in bonus pay over a twelve-month period, and the percentage of men and women who received a bonus. A positive percentage shows a gap in favour of men; a negative percentage shows a gap in favour of women.



Our figures for 2024

All UK employees, permanent only

Median

37.6% 31.3%

Bonus pay difference between men and women

Median

Mean

50.8%

48.9%

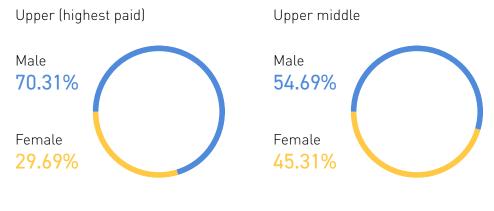
Percentage of males/females receiving a bonus payment

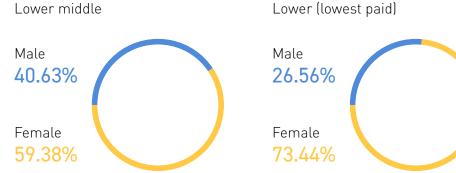
Male

Female

86.2% 68.4%

Proportion of employees according to quartile bands









What we are doing as a business

We are committed to creating an inclusive and diverse business built on trust, and the following initiatives support our goals:

We support a Diversity and Inclusion Network

We participate actively in Impellam Group's Diversity and Inclusion network which fosters an inclusive and diverse workforce by encouraging positive conversations that drive clear action.

We are building a culture of Virtuosity

We continue to invest in our Virtuoso strategy which recognises that it is our people who make the difference in building trust, relationships and better futures for our clients and our people. Our focus on Virtuosity is central to our strategy and frees our managers from conventional thinking so they see new possibilities, enabling our people to realise their full potential and to thrive.

We address unconscious bias

All our people take and have access to training via our online learning system to help them understand, identify and address unconscious bias. We also offer this training to our customers as and when appropriate.

We facilitate conversations around flexible working

We are an inclusive business, and we encourage flexibility, including part-time work and hybrid working. We hold conversations with our people to explore whether personal ambitions are being met, as well as business objectives. By addressing the whole person, we will create a more engaged, productive workforce that allows our people to be their authentic selves at work.



